

Ephemeral Care

Terms & Conditions

This website is owned and operated by Joseph Rowley. These Terms set forth the terms and conditions under which you may use the website and services as offered on it. This website offers visitors texts, images, audio and video content relating to ethics, practice and strategies in artist-led and self-organised projects. There is also an e-commerce shop where users can purchase items relating to the Ephemeral Care project by Joseph Rowley. By accessing or using the website's e-commerce service, you approve that you have read, understood, and agree to be bound by these Terms.

We may, without prior notice, change the services; stop providing the services or any features of the services we offer; or create limits for the services. We may permanently or temporarily terminate or suspend access to the services without notice and liability for any reason, or for no reason.

Content:

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E-commerce:

When buying an item, you agree that: (i) you are responsible for reading the full item listing before making a commitment to buy it: (ii) you enter into a legally binding contract to purchase an item when you commit to buy an item and you complete the check-out payment process. The prices we charge for using our services / for our products are listed on the website. We reserve the right to change our prices for products displayed at any time, and to correct pricing errors that may inadvertently occur.

Refund/Returns policy:

In order to be eligible for a refund, you have to return the product within 30 calendar days of your purchase. The product must be in the same condition that you receive it and undamaged in any way.

After we receive your item, we will inspect it and process your refund. The money will be refunded to the original payment method you've used during the purchase. For debit and credit card payments it may take 5 to 10 business days for a refund to show up on your statement. For PayPal, it could take up 3 to 5 business days for a refund to show up.

If the product is damaged in any way, or you have initiated the return after 30 calendar days have passed, you will not be eligible for a refund.

If anything is unclear or you have more questions feel free to contact us on:
info@ephemeral-care.com

Privacy Policy:

When you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address in order to fulfil the shipment or contact you if a problem arises. We collect such information to provide and operate our service. Your personal information will be used for that reasons only.

Ephemeral Care reserves the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

On these terms:

Ephemeral Care reserves the right to modify these terms from time to time at our sole discretion. Therefore, you should review these page periodically. When we change the Terms in a material manner, we will notify you that material changes have been made to the Terms. Your continued use of the Website or our service after any such change constitutes your acceptance of the new Terms. If you do not agree to any of these terms or any future version of the Terms, do not use or access (or continue to access) the website or the service.

For more information and other enquiries please contact:
info@ephemeral-care.com